



DocuVault ITAD Solutions



Hard Drive Shredding & E-Waste Recycling
Responsible. Compliant. Secure.

Case Study: Healthcare

Client	- Healthcare organization in the Philadelphia area
Services	- Secure on-site shredding - HIPAA compliant
Results	- 2,438 hard drives destroyed - 511 tapes destroyed



Client's Problem:

The client required a prompt and secure destruction process for discarded data storage devices, such as hard drives and tapes. These devices contained valuable financial, medical, and personal information collected from the organization, its employees, and its customers. Keeping these devices on-site posed an on-going data security risk and occupied valuable business space. In order to fully protect this information from physical theft, the data storage devices had to be completely destroyed and unrecoverable. The client also needed the destruction process to be compliant with industry standards, such as HIPAA, and requested it be conducted under the supervision of a staff witness on-site.



DocuVault's Solution:

DocuVault's security technicians provided a complete, end-to-end, secure data destruction process through a timely and unobtrusive procedure. The client's office was located on a secure and restricted-access site. As an outside vendor handling and transporting valuable data storage devices, DocuVault appreciated the need for extra security measures to be taken in order to have access to the premises. DocuVault worked effectively with both the client and the on-site security team in order to ensure that a smooth and secure logistical operation would take place without interference or risk.

DocuVault's technicians set up a compact work station inside the client's server room to remain quiet and respectful of the office space. The technicians organized and scanned each individual data storage device for the client to ensure 100% accountability. All data storage devices were scanned by unique serial number and electronically recorded and logged into DocuVault's secure system. All scanned devices were then locked in DocuVault's security bins for 100% secure storage prior to shredding to eliminate the risk of loss or theft. DocuVault then performed quick and efficient on-site physical shredding of all devices with an industrial-strength mobile shredder powered externally from a security truck. After witnessing the destruction process in person, the client received an itemized list of all destroyed devices by serial number and a certificate of destruction. The resulting shredded particles, which were completely unusable, unrecognizable, and unrecoverable, were fully recycled downstream through DocuVault's 100% Zero-Landfill guaranteed process.

